K010

Basic Manual

READ THIS MANUAL TO MASTER
THE CELLULAR PHONE

www.au.kddi.com

Introduction

Thank you for purchasing the K010. Before using your K010, be sure to read the K010 Basic Manual (this PDF manual) to ensure correct usage. After you have finished reading this manual, store this PDF manual and the printed manuals in safe places so you can retrieve them whenever you need them.

Manuals for the K010

The K010 comes with the Basic Manual and Instruction Manual.

● **For learning the basics:**

Read the K010 Basic Manual (this manual).

● **For learning details on using each function:**

Read the supplied K010 Instruction Manual (Japanese). Be sure to read the Safety Precautions “安全上のご注意” to ensure proper usage of the K010.

The keyword searchable au Online Manual is also available on the au homepage:
http://www.au.kddi.com/manual/index.html

- To access from EZweb (free of packet communication charge):

  [E] ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *オンラインマニュアル* (Online Manual)

Scan this QR code to access the au Online Manual. ▶

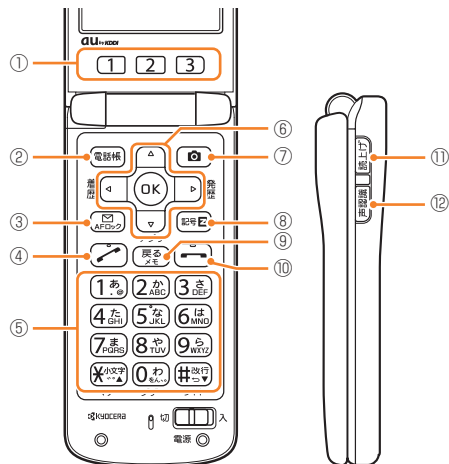
The K010 default setting, or its setting after being reset, is "Simple Mode". To use K010 with the bilingual function, you must switch it "Normal Mode". Perform the following steps to switch to "Normal Mode". Descriptions in this manual are based on "Normal Mode".

When the standby screen is displayed, press (OK).
➡Use [▲]/[▼] to select *各種設定* (Set Functions) and then press (OK) (選択 [select]).
➡Use [▲]/[▼] to select *通常モード切替* (Switch to Normal mode) and then press (OK) (選択 [select]).
➡Use [▲]/[▼] to select *はい* (Yes) and then press (OK) (OK).

After the K010 is set to "Normal Mode", refer to steps in page 10 to switch to English language mode.

Illustrations and Screenshots in This Manual

Note on Illustrations

The illustrations in this manual may look different from the actual cell phone in shape, color and typeface. The key illustrations are also simplified as shown below.

	Key Illustration		Key Illustration
①	1 2 3	⑥	▲ ◀ OK ▶ ▼
②	電話帳	⑦	
③		⑧	
④		⑨	戻る
⑤	1 2 3 4 5 6 7 8 9 * 0 #	⑩	
		⑪	読上げ
		⑫	声認識

Note on Screenshots

The screenshots in this manual are simplified and may look different from the actual cell phone screens.

Notes on Cell Phone Use

Cell Phone Etiquette

The cell phone always emits weak radio waves when power is on.
Use the cell phone in an enjoyable and safe manner without forgetting to be considerate of others around you.

● Use of cell phones is not allowed in some places.
- Do not use the cell phone while you are driving. Doing so is both dangerous and prohibited by law.
- Using a cell phone in an aircraft is prohibited by law. Be sure to turn the cell phone power off.

● Radio waves from cell phones may interfere with medical electrical equipment.
- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn the cell phone off in such places.
- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

● Be considerate of where you use the cell phone and how loudly you talk.
- Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode not to disturb others around you by ring tones.
- Do not use the cell phone on a street where you might interrupt the flow of pedestrians.
- Move to areas where you will not inconvenience others on trains or in hotel lobbies.
- Refrain from talking in a loud voice.
- Obtain the permission of other people before you take their photos with the cell phone's camera.
- Do not record information with the cell phone's camera in bookstores and other locations where taking photos is not permitted.

Do Not Use the Cell Phone While Driving!

Turn off your cell phone or put it in Drive Mode while driving.

Do not use the cell phone while driving a car/motorcycle or riding a bicycle. It may result in a traffic accident. Using a cell phone while driving is prohibited by law. Using a cell phone while riding a bicycle may also be punishable by law.

Prohibited!
- Looking at a cell phone display
- Talking on a cell phone while holding it

Drive Mode

In Drive Mode, a Japanese message meaning "I'm driving now, so I can't answer your call." is played when a call is received, and asks the caller to leave a message on the answer memo.

When the standby screen is displayed, press OK,
➡Use ▲/▼/◀/▶ to select *Tools* and then press OK (Select).
➡Use ▲/▼ to select *Manner Mode* and then press OK (Select).
➡Use ▲/▼ to select *Drive Mode* and then press OK (OK).

Disaster Message Board Service

When a large scale disaster occurs, you can register your safety information from EZweb. The registered information can be referred from anywhere in Japan from EZweb or Internet.

Registering safety information

- When a large scale disaster occurs, from an au phone, you can register your safety information (i.e. your condition and comments) to the 災害用伝言板 (Disaster Message Board) created on the EZweb.
- After registration of your safety information, e-mail is sent to your family or acquaintances you have previously designated to notify that your safety information has been uploaded to the 災害用伝言板 (Disaster Message Board).

Inquiring for safety information

- You can inquire for safety information of a person by entering his/her phone number from EZweb or Internet.*
  * To inquire from other carriers' cell phone, a PHS or PC, access "http://dengon.ezweb.ne.jp/".

Access	[EZ] ⇒ *Top Menu/Search* ⇒ *災害用伝言板* (Disaster Message Board)
	http://dengon.ezweb.ne.jp/

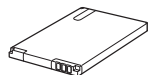
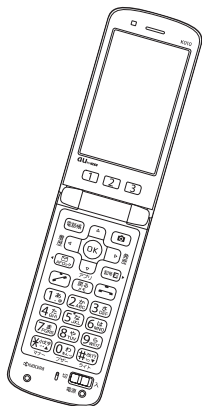
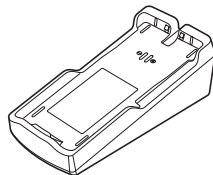
- Registered information is stored until the service set up for the disaster ends.
- The maximum available number of registrations is 10 per phone number. When the number of registrations exceeds 10, the oldest one is overwritten.
- The demonstration of this service can be referred to anytime by pressing [EZ] ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *災害用伝言板（デモ版）* (Disaster Message Board (Demo Version)).
- To view the Disaster Message Board in English, select *English* from the top menu of the Disaster Message Board.

Contents

Getting Ready

Checking the Contents of the Box

The box contains the cell phone and accessories.

- Cell phone
- Battery pack
- Desktop holder

- Instruction Manual (Japanese)
- Basic Manual (Japanese)
- Warranty (Japanese)
- Safety Precautions (Japanese)
- JIBUN BANK Launcher Operation Guide (Japanese)
- Global Passport mobile rental service Owner's Guide (Japanese)
- Easy Start Guide (Japanese)
- au International Call Guide (Japanese)

- An AC adapter and microSD memory card are not included. Purchase a specified AC adapter (sold separately) and a commercially available microSD memory card.

Names of Parts

From the Front

Earpiece
Optical sensor
Display
One touch key
Center key
Address book key
Mail key
Answer key
Number keys
Security buzzer key
Microphone
Up key
Down/Appli key
Left/Incoming history key
Right/Outgoing history key
Camera key
EZ key
Clear/Memo key
End key
Power switch
Built-in antenna

From the Back

Noise cancellation microphone
Sub-display
Photo light/Simple light
Incoming (charging) indicator
Camera lens
Strap mount
Infrared port
Charging terminals
Speaker
Battery pack/cover
Lock switch

microSD memory card slot

au IC-Card*

* Do not remove this card unnecessarily as your phone number is recorded on it.

From the Sides

Charging the Battery Pack

The battery pack is not fully charged at the time of purchase. Be sure to charge the battery pack before using the cell phone for the first time.

- An AC adapter is not included. Purchase a specified AC adapter (sold separately).

➡ **Connect a specified AC adapter to the cell phone with the battery pack attached.**

- Open the cover of the external connection jack. Check the shape of the connector of the AC adapter, and plug it straight into the external connection jack.

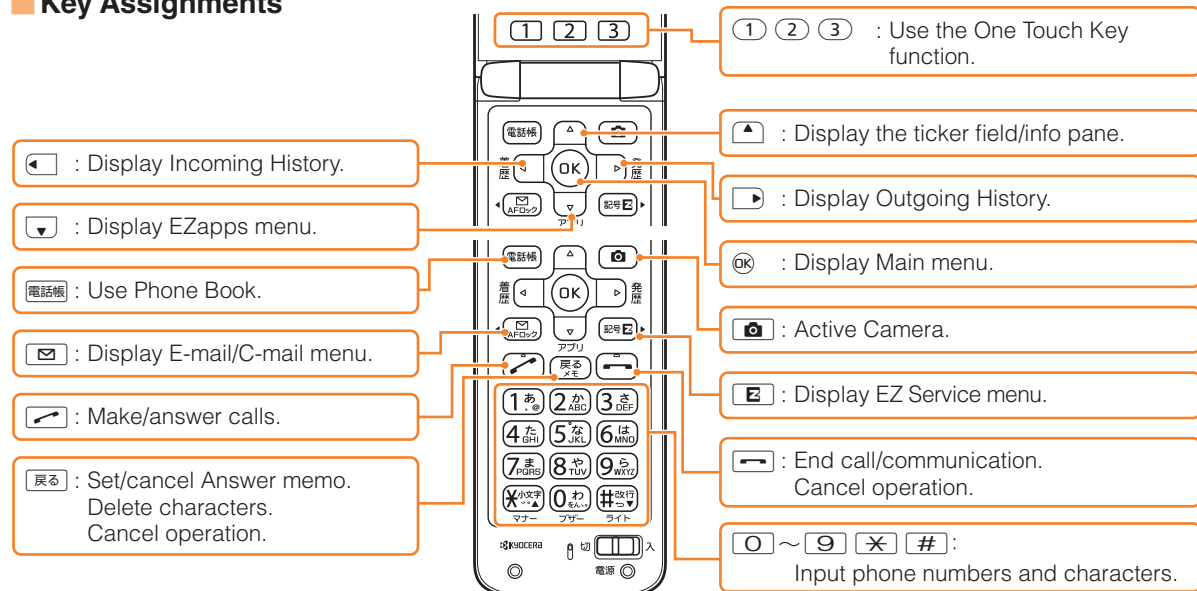
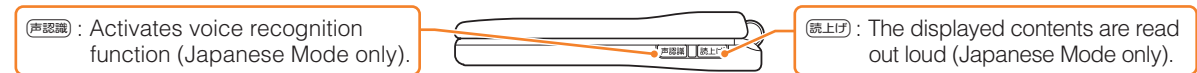
➡ **Unfold the power plug of the AC adapter and plug it into a 100 V AC power outlet.**

➡ **Confirm that the charge indicator lights.**

- Charging: The charge indicator lights.
- Charging finished: The charge indicator goes out.

- Be sure to close the cover of the external connection jack when charging is finished.
- Do not pull or twist the cover of the external connection jack forcibly.

Learning the Basics

Key Assignments

Side Key Assignments

- If you lose track of where you are or if you make a mistake, press 戻る to return to the previous screen. Press [End key] and return to the standby screen.

Hiding/Redisplaying the Message Menu

When the message menu is displayed on the standby screen, you can temporarily hide it by pressing [—] and then display the Main menu by pressing ⓄⓀ.
To redisplay the hidden message menu, press [—] when the standby screen is displayed.

Message menu

Turning On Power

Slide the power switch toward 入.

- You cannot receive or make calls if Out of Range (out of range indicator) is displayed.

Turning Off Power

Slide the power switch toward 切.

Switching the Display Language to English

You can switch the display language for function names and other items to English.

When the standby screen is displayed, press ⓄⓀ.

➡ **Use [▲]/[▼]/[◀]/[▶] to select *機能設定* (Set Functions) and then press ⓄⓀ (選択 [Select]).**

➡ **Use [▲]/[▼] to select *画面表示* (Screen Setup) and then press ⓄⓀ (選択 [Select]).**

➡ **Use [▲]/[▼] to select *Set Language* and then press ⓄⓀ (選択 [Select]).**

➡ **Use [▲]/[▼] to select *English* and then press ⓄⓀ (OK).**

➡ **Use [▲]/[▼] to select *Alphabet* and then press ⓄⓀ (OK).**

- The K010 default setting is "Simple Mode", but the bilingual function cannot be used in this setting.

Initial Setup of E-mail and EZweb

To use e-mail and EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center.
Also, before use, you need to configure initial settings. Your e-mail address is assigned automatically in the initial setup.

When the standby screen is displayed, press [▼].

➡ **Press ⓄK (OK).**
After a short while, your e-mail address is displayed.

➡ **Press ⓄK (OK).**
The initial settings are complete.

- You can also configure initial settings by pressing [✉] or [EZ] .

Checking Your Phone Number and E-mail Address

When the standby screen is displayed, press ⓄK and then [0].

Getting Ready

Display Indicators

Display indicators inform you of mail arrival, current settings, etc.

Display

Indicator		Description
①	※	Battery level
②	※	Signal strength
③		During a call
④		Connecting to EZweb
		EZapps activated
⑤	※	A microSD memory card (commercially available) inserted
⑥	※	Missed calls
⑦	※	New or unread E-mail/C-mail
⑧		Receiving EZ News Flash information
⑨	—	Current date and time
⑩		Manner mode set
⑪		Auto Lock activated
⑫		Answer memo set
⑬	—	Ticker field
⑭	—	Info pane

※ The actual display in the standby screen will be larger.

Sub-display

Indicator		Description
①		Battery level
②		Signal strength
③		Manner mode set
④		Alarm set
⑤		Answer memo set

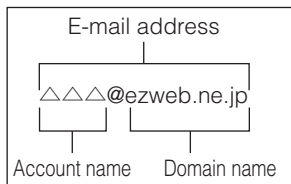
- The date and time are set automatically.

Using Main Menu

You can access various functions from the Main menu.

Standard Flower Metal
Screen for Standard.
Infrared Comm.
Camera
microSD
Pedometer
Data Folder
Tools
Calculator
Set Functions
Clock/Calendar

Changing Your E-mail Address

You can change the account name of your e-mail address.

When the standby screen is displayed, press [✉].

➡ **Use [▲]/[▼] to select *E-Mail Setup* and then press ⓞ (Select).**

➡ **Use [▲]/[▼] to select *Change Adr / Other* and then press ⓞ (Select).**
The cell phone connects to the server.

➡ **Use [▲]/[▼] to select *Eメールアドレスの変更* (Change E-mail Address) and then press ⓞ (Select).**

➡ **Use [▲]/[▼] to select the entry box, press ⓞ (Edit), enter your security code, and then press ⓞ (OK).**
- Your security code is the four-digit number you wrote on your subscription form.
- If the security code is incorrectly entered three times consecutively during a single day, the e-mail address change operation will be disabled until the next day.

➡ **Use [▲]/[▼] to select *送信* (Send) and then press ⓞ (Select).**

➡ **Use [▲]/[▼] to select *承諾する* (Accept) and then press ⓞ (Select).**

➡ **Use [▲]/[▼] to select the entry box, press ⓞ (Edit), enter an e-mail address using single-byte alphanumeric characters, and then press ⓞ (OK).**
- For details on entering e-mail addresses, see page 22.

➡ **Use [▲]/[▼] to select *送信* (Send) and then press ⓞ (Select).**

➡ **Use [▲]/[▼] to select *OK*, press ⓞ (Select) and then ⓞ (OK).**
- Check that the e-mail address has been updated before pressing ⓞ (OK).

- Your e-mail address cannot be changed if the new address you enter in the above procedure is already being used. In this case, enter a different e-mail address.

Security Code and Passwords

You can use a security code and other passwords described below.
Take care not to forget your security code and passwords, because they are required for performing various operations and using subscription services.

Security Code

Usage Example	①Using the Answering Service (Voice Mail) and Call Transfer remotely from a fixed-line phone ②Making inquiries, applications, and changes while using Customer Service Center voice guidance, au web pages, and EZweb ③Changing the settings of *Spam Filter* or *Change Adr / Other* under E-mail Setup
Initial Setting	The four-digit number you wrote on your subscription form

Lock No.

Usage Example	Changing various settings of the cell phone
Initial Setting	1234

EZ Password

Usage Example	Subscribing or canceling subscriptions to EZweb fee-based contents
Initial Setting	The four-digit number you wrote on your subscription form

Premium EZ Password

Usage Example	①Subscribing or canceling subscriptions to EZweb fee-based contents paid by *まとめてau支払い* (au Collective Payment Service) ②Purchasing products from EZweb sites using *まとめてau支払い* (au Collective Payment Service)
Initial Setting	The four-digit number you wrote on your subscription form

Making and Answering Calls

Making a Call

When the standby screen is displayed, use [0] to [9] to enter a phone number.

- When calling to a fixed-line phone, you also need to enter the area code.

➡ **Press [Send].**

- To end the call, press [End].

- After you enter a phone number, you can add 184 or 186 to the phone number as follows:
  ➡Press [OK] (Call).
  ➡Use [▲]/[▼] to select *Call 184* or *Call 186* and then press [OK] (Call).
  184: When you do not want to inform the other party of your phone number.
  186: When you want to inform the other party of your phone number.

Making an International Call

001 International Call Service

Available without any additional application
Example: To call 212-123-△△△△ in the USA

Enter the access code, a country code, area code and phone number, and then press [Send].

- International call charges are billed together with monthly local call charges.
- For more information on 001 International Call Service, dial either of the following numbers:
  From au cell phones (toll-free):
  157 (area code not required)
  From fixed-line phones (toll-free):
  0077-7-111
  (Open 9:00 to 20:00 everyday)

Answering a Call

To answer a call, press [call key].

- To end the call, press [end key].

Display When a Call is Received

The phone number of the caller appears.
If the caller's phone number and name are in the phone book, the name is also displayed.
When the phone number of the caller is not displayed, one of the following indicators may appear.

Indicator	Meaning
ID Unsent	The caller did not send a Caller ID.
Payphone	The call is from a pay phone.
Not Support	The call is from a phone that does not support Caller ID.

Missed Call Notification

If you did not answer a call, [icon] and *MissedCall* are displayed to let you know that you missed a call.
To check the caller's phone number, use [▲]/[▼] to select *MissedCall* and then press [OK] (Check). You can then return the call (see the procedure on the right).

Returning a Call (Outgoing History/ Incoming History)

Example: Returning a call to a phone number in the incoming history

When the standby screen is displayed, press [◀].

- Press [▶] while the standby screen is displayed to display the Outgoing History screen.

➡ Use [▲]/[▼] to select the phone number you want to call and then press [OK] (Detail).

- Press [▶] to display the Outgoing History screen.

➡ Press [call key].

- The cell phone can store up to 50 phone numbers in each of the incoming and outgoing history.

One-ring Calls

What is a One-ring Call?

A one-ring call is a call from an unknown caller that only rings once, causing it to be stored in the incoming history. One-ring calls are often used to get you to return the call, which will connect you to a dating service or some other service that charges you at high rates.

One-ring Indicator

[icon] indicator on the Incoming History screen indicates you have received a one-ring call (a call rang for three seconds or shorter). Be careful when you return a call to an unknown caller.

Adjusting the Earpiece Volume during a Call

During a call, use ▲/▼.

- ▲: Increases the volume.
- ▼: Decreases the volume.

Turning On Manner Mode

When the standby screen is displayed, hold down ✱ for at least one second.

This turns on manner mode, and displays icons on the standby screen. This also turns on Answer memo, which is indicated by an icon on the standby screen.

Turning Off Manner Mode

When the standby screen is displayed, hold down ✱ for at least one second.

Turning off manner mode causes icons to disappear from the standby screen. Answer memo is also turned off, which is indicated by an icon disappearing from the standby screen.

- Even in manner mode, the cell phone still emits a sound when autofocusing, a shutter sound when you take a photo.

Changing the Incoming Ring Tone

When the standby screen is displayed, press OK.

➡ **Use ▲/▼/◀/▶ to select *Set Functions* and then press OK (Select).**

➡ **Use ▲/▼ to select *Tone/Vib/Lamp* and then press OK (Select).**

➡ **Use ▲/▼ to select *Incoming Setup* and then press OK (Select).**

➡ **Use ▲/▼ to select *Incoming Call* and then press OK (Select).**

➡ **Use ▲/▼ to select *Melody* and then press OK (Select).**

➡ **Use ▲/▼ to select *Fixed RingTone* and then press OK (Select).**

➡ **Use ▲/▼ to select *Preset Data* and then press OK (Select).**

➡ **Use ▲/▼ to select the ring tone and then press OK (OK).**

The incoming ring tone is set.

- If you press 📷 (Play), the tone plays.

Adjusting the Incoming Ring Tone Volume

When the standby screen is displayed, press OK.

➡ **Use ▲/▼/◀/▶ to select *Set Functions* and then press OK (Select).**

➡ **Use ▲/▼ to select *Tone/Vib/Lamp* and then press OK (Select).**

➡ **Use ▲/▼ to select *Incoming Setup* and then press OK (Select).**

➡ **Use ▲/▼ to select *Incoming Call* and then press OK (Select).**

➡ **Use ▲/▼ to select *Volume* and then press OK (Select).**

➡ **Use ▲/▼ to adjust the volume and then press OK (OK).**

- Each press of ▲/▼ changes the volume one step.

STEP UP	The ring tone volume gradually increases.
5 (Deka) (loud) ↕ *1* (soft)	The ring tone sounds at the set volume.
OFF	The ring tone does not sound.

Turning On the Answer Memo

When the standby screen is displayed, hold down 戻る for at least one second.

The answer memo icon is displayed on the standby screen.

Turning Off the Answer Memo

When the standby screen is displayed, hold down 戻る for at least one second. The answer memo is turned off and the answer memo icon disappears from the standby screen.

- The cell phone can record a maximum of ten messages, each up to 60 seconds long.
- Answer memo is a function that automatically answers calls and allows callers to record messages. Use the Answering Service (Voice Mail) when your phone is turned off or when you are in a location where a signal cannot be received.

Playing a Message

If a message is recorded, *AnswerMemo* appears on the standby screen.

➡ **Use ▲/▼ to select *AnswerMemo* and then press OK (Check).**

➡ **Use ▲/▼ to select *Play Memo* and then press OK (Select).**

➡ **Use ▲/▼ to select the message you want to play and then press OK (Play).**

- To stop playing the message, press OK (Stop).

Deleting a Message

When the standby screen is displayed, press 戻る.

➡ **Use ▲/▼ to select *Answer Memo* and then press OK (Select).**

➡ **Use ▲/▼ to select *Play Memo* and then press OK (Select).**

➡ **Use ▲/▼ to select the message you want to delete and then press 📷 (Menu).**

➡ **Use ▲/▼ to select *Delete* and then press OK (Select).**

➡ **Use ▲/▼ to select *Delete One* and then press OK (Select).**

➡ **Use ▲/▼ to select *YES* and then press OK (OK).**

Character Input

Character Entry Modes

When a character entry screen is displayed, you can select a character entry mode if you press 電話帳 (ChrTyp).

Menu Items

漢あ : Kanji/hiragana mode
カナ : Double-byte katakana mode
ｶﾅ : Single-byte katakana mode
Ａａ : Double-byte alphanumeric mode
Aa : Single-byte alphanumeric mode
１２ : Double-byte number mode
12 : Single-byte number mode
Use ▲/▼/◀/▶ to select a character entry mode and then press OK (Select).

Entering Alphanumeric Characters

You can use the keys 1 to 0 to enter characters.
More than one character is assigned to each key.
The following table shows the key assignment for entering characters.

	Number of Times to Press the Key								
Key	1	2	3	4	5	6	7	8	9
1	.	@	-	_	/	:	~	1	
2	a	b	c	A	B	C	2		
3	d	e	f	D	E	F	3		
4	g	h	i	G	H	I	4		
5	j	k	l	J	K	L	5		
6	m	n	o	M	N	O	6		
7	p	q	r	s	P	Q	R	S	7
8	t	u	v	T	U	V	8		
9	w	x	y	z	W	X	Y	Z	9
0	Inputs symbols								0
*	Inputs symbols (switches an unconfirmed character between uppercase and lowercase).								
#	Adds a line break and displays characters in the opposite order.								

When you change your e-mail address, you cannot use the characters in [shaded] for the account name (part of the address to the left of @).

Entering Two or More Characters Assigned to the Same Key

After you enter the first character, press [▶] and then enter the next character.

Deleting Characters

To delete one character at a time, move the cursor to the character you want to delete and then press [戻る]. To delete all characters to the right of the cursor, hold down [戻る] for at least one second. If there are no characters to the right of the cursor, holding down [戻る] will delete all the characters.

Starting a New Line

Press [#].

- Certain functions such as C-mail do not support entering new lines.

Entering E-mail Addresses

E-mail Address Compatible Characters

- Before you enter an e-mail address, switch to the single-byte alphanumeric mode.
- When changing your e-mail address, you can enter up to 30 single-byte alphanumeric and symbol characters for the account name (part to the left of @). Note the following:
  - Uppercase characters cannot be used.
  - Period (.) cannot be used continuously, and cannot be used as the first or last character.
  - Zero (0) cannot be used as the first character.

How to Enter E-mail Addresses

Example: Entering "taro.23@kddi.co.jp"

Enter "taro.23".

t : Press [8] once.
a: Press [2] once.
r : Press [7] three times.
o: Press [6] three times.
. : Press [1] once.
2: Press [2] once and then [#].
3: Press [3] once and then [#].

➡ Enter "@".

@: Press [1] twice.

➡ **Enter "kddi".**
k: Press 5 twice.
d: Press 3 once and then ▶.
d: Press 3 once.
i : Press 4 three times.

➡ **Press 📷 (Menu).**

➡ **Use ▲/▼ to select *Get* and then press OK (Select).**

➡ **Use ▲/▼ to select *UsefulSentence* and then press OK (Select).**

➡ **Use ▲/▼ to select *Internet* and then press OK (Select).**

➡ **Use ▲/▼ to select *.co.jp* and then press OK (OK).**
".co.jp" is entered.

Entering Pictograms

When a character entry screen is displayed, press 電話帳 (ChrTyp).

➡ **Use ▲/▼/◀/▶ to select 😀♥ and then press OK (Select).**

➡ **Use ▲/▼/◀/▶ to select the pictogram you want to enter and then press OK (OK).**
- You can enter pictograms consecutively if you press 📷 (Continue) instead of OK (OK).

Character Input

Phone Book

Saving a Phone Book Entry

When the standby screen is displayed, hold down 電話帳 for at least one second.

➡ **Use ▲/▼ to select *[Name]* and then press OK (Edit).**

➡ **Enter a name and then press OK (OK).**
The *[Reading]* for the name is entered automatically.

➡ **Use ▲/▼ to select *[Phone No.1]* and then press OK (Edit).**

➡ **Enter a phone number and then press OK (OK).**
- If the phone number is for a fixed-line phone, enter the phone number starting with the area code.

➡ **Use ▲/▼ to select a phone number type and then press OK (OK).**
- Follow the next step to enter an e-mail address. If you do not want to enter an e-mail address, press 電話帳 (Comp).

➡ **Use ▲/▼ to select *[E-Mail Address1]* and then press OK (Edit).**

➡ **Enter an e-mail address and then press OK (OK).**

➡ **Use ▲/▼ to select an e-mail address type and then press OK (OK).**

➡ **Press 電話帳 (Comp).**

- The phone book can store up to 1,000 entries.
- The cell phone automatically saves an entry to the lowest available memory number from 000 to 999.
- You can save three phone numbers and three e-mail addresses for each phone book entry.
- You can also assign a group No., and enter address, birthday, and other information.

Dialing from the Phone Book

When the standby screen is displayed, press 電話帳.

➡ **Use ▲/▼/◀/▶ to select the entry containing the phone number you want to dial and then press OK (Detail).**

➡ **Use ▲/▼ to select the phone number and then press OK (Select).**

➡ **Use ▲/▼ to select *Call* and then press OK (Call).**

Editing Phone Book Entries

When the standby screen is displayed, press 電話帳.

➡ **Select an entry and press OK (Detail).**

➡ **Press 電話帳 (Edit).**

➡ **Edit the contents and then press 電話帳 (Comp).**

➡ **Use ▲/▼ to select *YES* and then press OK (OK).**

Saving a Phone Number from the Incoming or Outgoing History

Example: Saving a phone number from the incoming history to the phone book

When the standby screen is displayed, press [◀] and use [▲]/[▼] to select the phone number you want to save.

➡ **Press [📷] (Menu).**

➡ **Use [▲]/[▼] to select *Add to Adr Bk* and then press OK (Select).**

➡ **Use [▲]/[▼] to select *New* and then press OK (Select).**

➡ **Use [▲]/[▼] to select a phone number type and then press OK (OK).**

- For details on saving a phone book entry, see page 24.

Phone Book

One Touch Key Function

You can register a maximum of three partners you contact often or often used functions. The One Touch Key function allows you to easily call registered partners and launch registered functions.

Registering a One Touch Partner

When the standby screen is displayed, press 1/2/3.

➡ **Use ▲/▼ to select *YES* and then press OK (OK).**

➡ **Use ▲/▼ to select *Partner Entry* and then press OK (Select).**

➡ **Use ▲/▼/◀/▶ to select a one touch partner, press 📷 (Detail) and then OK (OK).**

- When registering a phone book entry with multiple phone numbers and e-mail addresses as a one touch partner, select the phone number and e-mail address to use with the One Touch Key function.

➡ **Use ▲/▼ to select *Display Image* and then press OK (Select).**

- Follow the on-screen instructions to select the image you want to display on the standby screen.

- When you delete a phone book entry registered in a one touch partner, the phone book entry is also deleted from the One Touch Key function.

Making a Call to a One Touch Partner

When the standby screen is displayed, press 1/2/3.

➡ **Press ↗.**

Sending Mail to a One Touch Partner

When the standby screen is displayed, press 1/2/3.

➡ **Use ▲/▼ to select *Send E-Mail* or *Send C-Mail* and then press OK (Select).**

- To create an e-mail message, see "Creating and Sending E-mail Messages" on page 27. To create a C-mail message, see "Creating and Sending C-mail Messages" on page 30.

Mail

Using E-mail

To use e-mail, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.
You can send and receive e-mail with other cell phones that support e-mail, and with PCs. In addition to text messages of up to 5,000 double-byte (or 10,000 single-byte) characters, you can also send photos and movies by e-mail.

- The packet communication charge for sending and receiving e-mail applies to the amount of data sent and received.
- You can send an e-mail message to up to 30 different addresses at one time.
- You can send up to 1,000 e-mail messages per day (a message with multiple recipients is counted as more than one message).
- Sending and receiving e-mail messages that include attachment data may take a while.

Creating and Sending E-mail Messages

When the standby screen is displayed, press ✉.

➡ **Use ▲/▼ to select *Create New E-Mail* and then press OK (Select).**

➡ **Use ▲/▼ to select *Destination* and then press OK (Edit).**

➡ **Use ▲/▼ to select *Get Adr Bk (1)* and then press OK (Select).**

➡ **Use ▲/▼/◀/▶ to select a phone book entry and then press OK (OK).**

➡ **Use ▲/▼ to select an address and then press OK (OK).**

➡ **Use ▲/▼ to select *Subject* and then press OK (Edit).**

➡ **Enter a subject and then press OK (OK).**

- You cannot enter single-byte katakana characters or a new line in a subject.

➡ **Use ▲/▼ to select *Body* and then press OK (Edit).**

➡ **Enter text and then press OK (OK).**

- You cannot enter single-byte katakana characters.

➡ **Press 電話帳 (Send).**

Reading Received E-mail Messages

When you receive an e-mail message, *New E-Mail* appears on the standby screen.

➡ **Use ▲/▼ to select *New E-Mail* and then press OK (Check).**

➡ **Press OK (Select).**

- : Indicates a read message.
- : Indicates an unread message.

➡ **Use ▲/▼ to select the new message and then press OK (View).**

Reading an E-mail Message from the E-mail Menu

When the standby screen is displayed, press ✉ to display the E-mail menu, use ▲/▼ to select *Inbox* and then press OK (Select).
For subsequent operations, see "Reading Received E-mail Messages" above.

Reading an E-mail Message with an Attached Photo or Movie

Example: Viewing an attached photo

Display the e-mail message that has an attached photo (above).

➡ **Use ▲/▼ to select the file name and then press OK (Select).**

➡ **Use ▲/▼ to select the file name and then press OK (Receive).**

➡ **Press OK (Play).**

- Selecting the file name or pressing OK (Receive) may be unnecessary for some files to be displayed, depending on the file size.

Replying to Received E-mail Messages

When the standby screen is displayed, press ✉.

➡ **Use ▲/▼ to select *Inbox* and then press OK (Select).**

➡ **Press OK (Select).**

➡ **Use ▲/▼ to select the message you want to reply to and then press OK (View).**

➡ **Press 電話帳 (Reply).**
"Re:" is prefixed to the subject, and the text of the message is quoted.

➡ **Refer to "Creating and Sending E-mail Messages" (page 27) for subsequent operations.**

Rejecting Spam

Setting mail filters to reject spam is recommended.
The オススメ設定 (Recommended Settings) helps you to set mail filters easily.

Recommended Settings

Mail filter is set to reject spoofing mail, auto-forwarding mail and to receive mail sent from a cell phone, PHS, or PC.

When the standby screen is displayed, press [✉].

➡ **Use [▲]/[▼] to select *Spam Filter* and then press (OK) (Select).**

➡ **Use [▲]/[▼] to select *設定する* (Settings) and then press (OK) (Select).**

➡ **Use [▲]/[▼] to select *登録* (Registration) and then press (OK) (Select).**

- You can also prevent spam by changing your e-mail address. For details on changing your e-mail address, see page 14.

Using C-mail

C-mail is a service that uses phone numbers as addresses to exchange messages between au cell phones that support C-mail. A C-mail message can contain up to 50 double-byte (or 100 single-byte) characters.

- The C-mail send charge applies when sending C-mail.

C-mail Safety Block

C-mail safety block is a function that allows you to reject C-mails that include URLs (http://△△△, https://△△△) or phone numbers in the C-mail message text.
C-mail safety block is valid by default. Cancel the setting if you want to receive C-mails that include URLs and phone numbers in the message text.

Creating and Sending C-mail Messages

When the standby screen is displayed, hold down ✉ for at least one second.

➡ Use ▲/▼ to select *Create New C-Mail* and then press OK (Select).

➡ Use ▲/▼ to select *[Destination]* and then press OK (Edit).

➡ Use ▲/▼ to select *Get AddressBook* and then press OK (Select).

➡ Use ▲/▼/◀/▶ to select a phone book entry and then press OK (OK).

➡ Use ▲/▼ to select a phone number and then press OK (OK).

➡ Use ▲/▼ to select *[Body]* and then press OK (Edit).

➡ Enter text and then press OK (OK).

➡ Press 電話帳 (Send).

Reading Received C-mail Messages

When you receive a C-mail message, *New C-Mail* appears on the standby screen.

➡ Use ▲/▼ to select *New C-Mail* and then press OK (Check).

- : Indicates a read message.
- : Indicates an unread message.

➡ Use ▲/▼ to select the new message and then press OK (View).

Reading a C-mail Message from the C-mail Menu

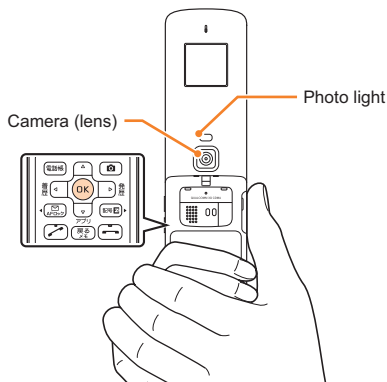
When the standby screen is displayed, hold down ✉ for at least one second to display the C-mail menu, use ▲/▼ to select *Inbox* and then press OK (Select).
For subsequent operations, see "Reading Received C-mail Messages" above.

Mail

Camera

Your cell phone has a CMOS camera with 5.15 effective megapixels for shooting photos and movies. You can use the self-timer and autofocus.
Shot images can be used for the standby screen, and attached to e-mail messages.

Photo Taking Tips

When taking photos, position the cell phone so that [icon] is not displayed upside down or inclined. Frame the subject within the display and hold the cell phone steady with both hands to avoid shaking.

About Photo Modes

The following modes are available for taking photos.

Mode	Photo Size	Storage Location
Wallpaper	Wallpaper	The *Photo Folder* in the Data Folder of the cell phone
	Wallpaper (Wide)	
Camera	0.3M	
	1M	
	2M	
	3M	
	5M	

- Take care not to cover the lens with a strap or finger.

Taking a Photo

When the standby screen is displayed, press [camera].
The monitor screen appears.

➡ **Point the AF frame at the subject and then press OK (Shoot).**
The camera focuses automatically and the shutter clicks. The preview screen is displayed.

Saving a Photo

Press OK (Save) on the preview screen.

- If you do not want to save the photo, press 戻る in the preview screen.

Viewing Photos

When the standby screen is displayed, press ⓞⓚ.

➡ Use ▲/▼/◀/▶ to select *Data Folder* and then press ⓞⓚ (Select).

➡ Use ▲/▼ to select *Photo Folder* and then press ⓞⓚ (Select).

➡ Use ▲/▼ to select a folder and then press ⓞⓚ (Select).

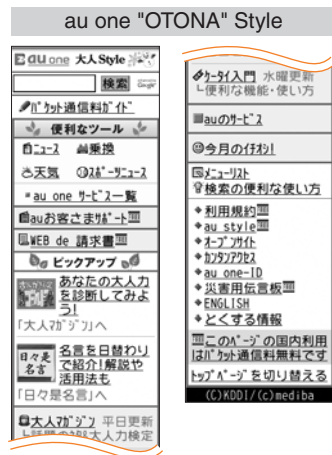
➡ Use ▲/▼/◀/▶ to select the photo you want to view and then press ⓞⓚ (Play).

EZweb

EZweb is an information service that allows you to enjoy browsing the Internet on your cell phone. You can also download, Chaku-Uta®, news, and other contents from web pages.
To use EZweb, you need to apply for an EZweb subscription. If you did not apply for an EZweb subscription at the time of purchase, contact an au shop or the Customer Service Center. Also, before use, you need to configure initial settings.

- The packet communication charge for EZweb connection applies to the amount of data sent and received, not to the length of time connected.
- In addition to communication charges, some sites charge for providing information.

Viewing the au one "OTONA" Style

You can access EZweb from the au one "OTONA" Style. There is a lot of convenient information that the adult makes attractive in the au one "OTONA" Style.
When the standby screen is displayed, press [E], use [▲]/[▼] to select *Top Menu/Search* and then press ⓞⓚ (Select).

ニュース (Top News) Provides the latest news.
乗換 (Transfer Retrieval) Tells how to get to the destination by transferring station of train/bus, etc.
天気 (Weather) Provides the latest weather forecast.
スポーツニュース (Sportscast) Provides the latest sportscast.
au oneサービス一覧 (au one Service List) Provides the service list of au one.
auお客さまサポート (au Customer Support) Provides information about charges, various applications, au online manual and notices from au.
WEB de 請求書 (Online Bill Confirmation) Provides your online bill claimed by au.

Basic Operations

Use ▲/▼ to select the site you want to access and then press OK (Select).
Press 戻る to return to the previous screen. Hold down 戻る for at least one second to return to the au one "OTONA" Style.

The following describes the basic operations that are available while accessing sites.

Key Operation	Description
⏤	Exits EZweb.
▲/▼	Moves the cursor up and down. When there is data available above or below the current screen, scrolls up and down the screen one line at a time.
✉/E	When there is data available above or below the current screen, scrolls the screen page by page. ✉ : Scrolls one page up. E : Scrolls one page down.
戻る	Returns to the previous screen.

Bookmarking Frequently Accessed Pages

When the page you want to bookmark is displayed, press 📷 (Brow. Menu).

➡ **Use ▲/▼ to select *New bookmark* and then press OK (Select).**

- Some pages cannot be bookmarked.

➡ **Press 📷 (Store).**

The displayed page is bookmarked, and its title and URL are added to the Bookmark.

- The Bookmark can contain up to 100 titles and URLs.

Viewing Bookmarked Pages

When the standby screen is displayed, press E and then use ◀/▶ to select *EZweb*.

➡ **Use ▲/▼ to select *Bookmark* and then press OK (Select).**

➡ **Use ▲/▼ to select the bookmark for the page you want to view and then press OK (Select).**

The cell phone connects to the site.

Checking Charges

When the standby screen is displayed, press ⓞ.

➡ **Use ▲/▼/◀/▶ to select *Set Functions* and then press ⓞ (Select).**

➡ **Use ▲/▼ to select *Time/Toll/Subs* and then press ⓞ (Select).**

➡ **Use ▲/▼ to select *Inquiry Toll* and then press ⓞ (Connect).**

➡ **Press ⓞ (OK).**

- Select the item you want to check and then follow the on-screen instructions.

Downloading Chaku-Uta®

When the standby screen is displayed, press EZ and then use ◀/▶ to select *EZweb*.

➡ **Use ▲/▼ to select *Top Menu/Search* and then press ⓞ (Select).**

➡ **Use ▲/▼ to select *メニューリスト* (Menu List) and then press ⓞ (Select).**

➡ **Use ▲/▼ to select *着うた* (Chaku-Uta®) and then press ⓞ (Select).**

➡ **Use ▲/▼ to select the site you want to access and then press ⓞ (Select).**

The download instructions appear.

- Fee-based information sites require entry of EZ password or Premium EZ password. Follow the on-screen instructions to enter either password. See page 15 for details.

➡ **Follow the on-screen instructions.**

Download is completed.

- Downloaded data is saved automatically to the Data Folder.

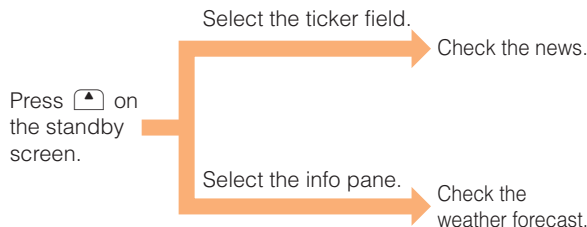
➡ **Press 電話帳 (Play).**

The downloaded Chaku-Uta® plays.

- This procedure is only an example for the purpose of explanation and may differ from actual procedures. Follow the instructions on the site from which you want to download the data.

EZ News Flash

Use the EZ News Flash to display flash news on the standby screen. You can check the news details and other information by selecting the ticker field.
You can use the EZ News Flash by making a few simple settings following the EZweb initial setup.

Basic Operations

- The EZ News Flash information is automatically received at no charge. Note, however, that packet communication charges may be incurred for manual updates and connecting to EZweb sites. In this case, a confirmation screen for network connection is displayed.
- The EZ News Flash information is updated at regular time intervals. appears while receiving information.

Setting EZ News Flash

The EZ News Flash is available free of charge. You have only to make a few simple settings. After following the procedure in “Initial Setup of E-mail and EZweb” on page 11, configure EZ News Flash settings. If you did not configure the EZ News Flash settings at the time of the initial setup, follow the steps below.

When the standby screen is displayed, press and select the ticker field and then press (OK).

➡ **Follow the on-screen instructions.**

The setup procedure is completed.

- When the standby screen returns, a message asking you to wait for a while until the next update takes place appears in the ticker field.

Canceling EZ News Flash

When the standby screen is displayed, press ▲ and select the ticker field and then press Ⓞ (OK).

➡ Press 📷 (メニュー[Menu]), use ▲/▼ to select *サービス設定解除* (Service Cancellation) and then press Ⓞ (選択[Select]).

➡ Follow the on-screen instructions.

Changing the Reception Settings for EZ News Flash Information

You can change the ring tone, vibrator and LED settings under M215 *NewsFlash Rcv* for reception of EZ News Flash information.
If you do not want the ring tone to sound when receiving EZ News Flash information, set the volume to *OFF*.

EZ Navi

Using GPS (Global Positioning System), EZ Navi provides useful positional information services.

When the standby screen is displayed, press [EZ] and then use [◀]/[▶] to select the *EZnavi*.

- The packet communication charges for using EZ Navi services apply to the amount of data sent and received. Some services may require a separate information fee.
- Before using EZ Navi, you must configure initial settings of EZweb (page 11).

Passenger Seat Navi for People in the Passenger Seat to Check the Route

Passenger Seat Navi guides the passengers to the destination with the best route using voice and map.

Drivers are not allowed to use Passenger Seat Navi.

Security Navi to Check Where Your Kids Are

The Security Navi application is made up of the following three functions:
いつでも位置確認 (Auto Position Search [monthly charge]),
エリア通知 (Area Message [no monthly charge]),
位置確認メール (Position Search Mail [no monthly charge])

Using these functions, you can check the position of an au cell phone that supports Security Navi; and automatically receive a notification from the specified au cell phones when your kids enter (or are in) or leave (or are no longer in) the set area within a predetermined period of time.

EZ Navi Walk for When You Go Out

Displays various useful menu items for when you are out. There are two menu modes: the Full Mode menu for those who want to use all the convenient functions including the latest features, and the Simple Mode menu with limited functions allowing you to use the service with simple operation.
The following table describes the Full Mode menu.

フリーワード検索 (Free Word Search)	Search by entering names of facilities and stores, or key words of stations and addresses.
トータルナビ／地図 (Total Navigation/Map)	Find the most preferable combination of transportation (trains, airplanes, buses and taxis), and check out maps of your current location and places you like to go.
乗換／時刻表 (Connection/Timetable)	Search for train connections, timetables and other public transportation information.
お店／施設／イベント (Shop/Facility/Event)	Search for local stores, facilities or events.
ドライブ／渋滞情報 (Road/Traffic Information)	Check out road traffic information in real time.
オススメ便利メニュー (Useful Menu)	View information on services that are available on PCs, and use advanced functions of EZ Navi Walk that you can enjoy.
設定／会員登録／インフォ (Setting/Membership Registration/Information)	Configure various settings, sign up as a member or check out various useful information.

- Some of the menu options require a monthly charge.

View Your Current Location

★ represents your initial location. As you start moving, changes of your location are tracked by continuous positioning and indicated in real time by .

The *現在地の地図* (View Your Current Location) option displays the current map in real time.

3D Navi

Shows a 3D view at guidance points and around the destination area.

Evacuate Navi to Guide You Home or to Nearby Evacuation Areas during Disasters

Nearby public evacuation areas or the direction to your home can be determined using the map data pre-installed on the K010 (*避難所マップ*[Evacuate Area Map]).
Other useful contents can be downloaded from the *災害時ナビ*(Evacuate Navi) section of the EZweb site.

- Some contents require a monthly charge.
- Use the information on the screen as a reference and always follow the instructions of police, fire and other municipal authorities.

In Case of Loss of Your K010

The Remote Ctrl Lock allows you to remotely activate the Auto Lock, and Address Book Lock, preventing others from using your cell phone.

Setting Conditions for Activating the Remote Ctrl Lock

You can activate the Remote Ctrl Lock by calling your K010 a set number of times from a registered phone number within a specified period of time.

When the standby screen is displayed, press ⓞK.

➡ **Use ▲/▼/◀/▶ to select *Set Functions* and then press ⓞK (Select).**

➡ **Use ▲/▼ to select *Priv/Restrict* and then press ⓞK (Select).**

➡ **Use ▲/▼ to select *Security Lock* and then press ⓞK (Select).**

➡ **Use ▲/▼ to select *Remote Lock* and then press ⓞK (Select).**

➡ **Enter Lock No., and then press ⓞK (OK).**

➡ **Use ▲/▼ to select *ON/OFF Setup* and then press ⓞK (Select).**

➡ **Use ▲/▼ to select *ON* and then press ⓞK (OK).**

➡ **Use ▲/▼ to select *Caller No.List* and then press ⓞK (Select).**

➡ **Use ▲/▼ to select *00* and then press ⓞK (Edit).**

➡ **Use ▲/▼ to select *Input Phone No.*, press ⓞK (Select), enter a phone number, and then press ⓞK (OK).**

➡ **Press 電話帳 (Back).**

➡ **Use ▲/▼ to select *Set Time* and then press ⓞK (Select).**

➡ **Enter a time and then press ⓞK (OK).**
- This sets the time limit for receiving the set number of calls after the first call is received.
- You can set a time from one to ten minutes.

➡ **Use ▲/▼ to select *No. of Calls,* and then press ⓞK (Select).**

➡ **Enter a number of calls, and then press ⓞK (OK).**
- This sets the number of calls to receive to activate the Remote Ctrl Lock.
- You can set a number of calls from five to ten.

Remotely Activating the Remote Ctrl Lock on Your K010

Call the K010 from the registered phone number repeatedly within the set time limit.

- When the specified number of calls are received, the Remote Ctrl Lock is activated and a message plays telling you that the cell phone is locked.

Activating the Remote Ctrl Lock by the Security Lock Service

Even if the Remote Ctrl Lock is not set in advance, the Remote Ctrl Lock can be activated by calling Customer Service Center or completing the application process on au Customer Support from a PC.
The Security Lock Service is available free of charge.

Calling Customer Service Center for Activating/Canceling the Remote Ctrl Lock

From an au cell phone: 113 without a prefix (toll free)
From any other cell phone or fixed-line phone:
0077-7-113 (toll free)
Open 24 hours

Follow the voice guidance to complete the application process.

Activating/Canceling the Remote Ctrl Lock from a PC

Login to au Customer Support (https://cs.kddi.com/) and complete the application process by following the on-screen instructions.

- The Remote Ctrl Lock cannot be activated when the K010 is turned off or out of the service area, or Emission OFF is set.
- You must fill out an application to use au Customer Support (the application can be filled out even after your cell phone is lost).

Troubleshooting

Symptom	Possible Cause	Remedy	Page
Cannot turn on power.	● Is the battery pack charged?	Charge the battery pack.	8
	● Did you slide the power switch toward 入?	Slide the power switch toward 入.	10
Cannot make calls.	● Is power turned on?	Slide the power switch toward 入.	10
	● Is Out of Range (out of range indicator) displayed?	Move to a location where Out of Range (out of range indicator) is no longer displayed, and try again.	12
	● Is your hand or a metal object covering the area around the built-in antenna?	Make sure your hand or any other metal object is not covering the area around the built-in antenna.	7
	● Did you enter the phone number starting with the area code?	When making a call to a phone other than a cell phone, you need to enter the area code even if you are inside the same area.	16
Cannot receive calls.	● Is Out of Range (out of range indicator) displayed?	Move to a location where Out of Range (out of range indicator) is no longer displayed.	12
	● Is power turned on?	Slide the power switch toward 入.	10
No response when a key is pressed.	● Is power turned on?	Slide the power switch toward 入.	10
A warning tone sounds and power turns off.	● Is there enough power left in the battery pack?	Charge the battery pack.	8
Calls are answered automatically.	● Is Answer memo turned on?	Hold down [戻る] for at least one second to turn off Answer memo.	19

Symptom	Possible Cause	Remedy	Page
Cannot hear the other party.	● Is the earpiece volume too low?	Press [▲] during a call to increase the earpiece volume.	18
When making a call, a beeping sound is heard from the earpiece and a connection cannot be established.	● Is Out of Range (out of range indicator) displayed? Or are you in a location where the signal is too weak?	Move to a location where Out of Range (out of range indicator) is no longer displayed.	12
	● Is the wireless line busy or is the phone you are calling on another line?	End the call and try again later.	16
The incoming LED flashes but the ring tone does not play.	● Is manner mode turned on?	Hold down [✳] for at least one second to turn off manner mode.	18
	● Is (ring tone off indicator) displayed?	Increase the volume of the incoming call ring tone.	19
Cannot charge the battery pack.	● Is the battery pack installed properly?	Install the battery pack properly.	8
	● Are the plug and connector of the AC adapter inserted properly?	Insert the plug and connector firmly.	
When the camera is activated, no subject is displayed.	● Is a finger or other object covering the camera (lens)?	Check the position of the camera (lens) and remove the obstacle.	31

- For more detailed information, visit the following au troubleshooting sites:
  - From an au cell phone: [EZ] ⇒ *Top Menu/Search* ⇒ *auお客さまサポート* (au Customer Support) ⇒ *オンラインマニュアル* (Online Manual) ⇒ *故障診断Q&A* (Troubleshooting FAQ)
  - From a PC: http://www.kddi.com/customer/service/au/trouble/kosho/index.html

Index

I

K

L

M

N

O

P

R

S

T

V

For inquiries, call: Customer Service Center

For general information and charges (toll free)

From fixed-line phones: 0077-7-111 | From au cell phones: 157 area code not required

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR
AFTER CALLING 157 ON YOUR au CELL PHONE

For loss, theft or damage and operation information (toll free)

From fixed-line phones: 0077-7-113 | From au cell phones: 113 area code not required

In case above numbers are not available,

0120-977-033 (except Okinawa)

0120-977-699 (Okinawa)

From EZweb:

Access Method EZ▶Top Menu/Search▶auお客さまサポート (au Customer Support) ▶お問い合わせ (Inquiries)
・ Menus are subject to change without prior notice.

なるほど! au
みんなでつくる、auQ&Aサイト

Access Method EZ▶Top Menu/Search▶auお客さまサポート (au Customer Support) ▶みんなでQ&A「なるほど! au」(au User's Forum)

Read this code for an easy access to なるほど! au (au User's Forum).
・The packet communication charge applies.

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

Read this code for an easy access to au Online Manual. (Packet communication charges do not apply.)

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